

To all our valued customers

Due to restrictions placed upon us by our suppliers, it has become necessary to restrict warranties on any components, which were not assembled by Admiral Computers.

Items which carry a manufacturers warranty will however be honored if defects were not caused by inappropriate use. Genuine manufacturer defects will be honored under warranty with the same restrictions imposed on us, under the acceptable usage of the components. This includes damage caused by, but not limited to over clocking, or any other modifications.

Special reference needs to be made in the case of chip sales, insofar as housing cracks due to incorrect cooling fan installations. The manufacturer / distributor's decision in this regards as to the cause of the malfunction will be binding in this case, and debate will not be entered into as to the diagnosis of the distributor or manufacturer. Any incorrect installation of the chip, or cooling mechanism which causes physical damage to the item will render the warranty void and will therefore carry a 100% replacement cost. This naturally does not apply to units and installations done by Admiral Computer's technicians at our premises.

AMD processors in particular will not be replaced if cooling paste is not applied to the processor, prior to the installation of the processor. This applies to boxed and un-boxed processors.

Items which are physically damaged, will not be replaced under warranty, neither will items be replaced if the warranty seal is broken on any of the units that are installed or assembled by Admiral Computers.

Under no circumstances will Admiral Computers liaise with customers that did not purchase product directly from us, and will not deal with any re-sale customers directly. The warranty agreement is between the direct purchaser and Admiral Computers and as such, will only be honored if the item is presented with the original proof of purchase bearing a serial number, in the line item.

All items will be invoiced with the serial numbers in the line items for purchases of items not assembled by Admiral Computers. The onus is on the purchaser to check that the items listed on the invoice are correct prior to the breaking of the seal or packaging of the item purchased. The duration of the warranty differs, depending on the item purchased and it is therefore the responsibility of the purchaser to understand the duration and limitation of the warranty.

The Admiral Computers Team